

# Quality, Environment and Safety at Work Policy

Client satisfaction, respect for the environment, safety at work and profitability are the basis of the success of a young, dynamic organisation such as ours. These are the principles that have always determined our company's strategies and manufacturing processes and will continue to do so in the future. The challenge is continually improving even on our own very high standards.

P.E.T. Engineering's long lasting success depends on our ability to satisfy all our stakeholders: clients, the community, employees, suppliers and local government: for this reason we have committed ourselves to reaching, and if possible exceeding, their expectations in all spheres of work in accordance with current legal norms.

To make sure that this occurs and fully aware that it is our clients and employees who are the true assets of our company, management hereby commits itself to the following goals:

- In **environmental** terms we commit ourselves to promoting environmentally friendly packaging, identifying sustainable strategies which make each bottle truly environmentally friendly from the manufacturing phase through recycling and intelligent use of resources, improving processes and avoiding pollution risks at all times.
- In our **safety at work** policy we commit ourselves to safeguarding the health and safety of our employees, prioritising prevention over protection and collective over individual protection, taking current Italian and European legislation into account, guaranteeing a co-operative approach and support in the identification of the level of risk involved in the job and making avant-garde technologies and training courses available to our staff.
- As far as **human resources** are concerned (primary company assets) we commit ourselves to supplying adequate training to staff responsible, in particular, for product quality, the eco-compatibility of our activities and safety at work. Staff at all levels are the heart of the organisation and their full involvement is the key to the achievement of company goals.
- In **administrative** practice we commit ourselves to maximum transparency in our dealings with clients, suppliers and local government. Contracts will be as straightforward as possible and any conditions will be illustrated in detail to both clients and suppliers.
- **Commercially** speaking, we propose to identify current and future client needs accurately and propose the most suitable services from the technical, financial and environmental perspectives, adapting our services to their specific needs if necessary.
- On a **technical** level the services we supply will always be carried out in accordance with parameters set out in contracts paying special attention to service continuity and health and safety. We will, moreover, maintain technical services with the purpose of resolving any problems which clients may encounter in the shortest possible time frames.

Management assumes direct responsibility for product, process and company service quality, targeting the work of all departments to this and checking that such work has been correctly interpreted and applied in order to contain the risks associated with the processes and seize opportunities from them.

Management has identified clear staff responsibility channels regarding the policy aspects dealt with here (Quality, Environment and Safety at Work) and such staff will be responsible for ensuring that ISO 9000 and 1400 and current legal standards are carried out. These individuals will be responsible for monitoring the practical application of the policies set out here on an ongoing basis in order to ensure that they are understood, carried out and upheld at all company levels.

Wishing you every success,

San Vendemiano, 23rd January 2018

Management

